

## Clinical supervision programs improve access to clinicians and standards of care

Clinical supervision programs enable healthcare systems to improve access to clinicians while maintaining and improving high standards of care. Clinical supervisors' unique mission and environment requires a qualified, motivated, innovative, and empowered workforce with the necessary supervisory skills to effectively execute in a dynamic environment. Yet lack of time and difficulty in recognizing the long-term benefits hinder many organizations from leveraging the full potential of these invaluable programs.

# 85%

### Clinical Supervision Improves Process of Care

Studies investigating 38,483 episodes of care found that clinical supervision improved the process of care.

# 100%

### Clinical Supervision Improves Staff Engagement

100% of surveyed practitioners agreed that clinical supervision improved staff engagement.

# 67%

### Clinical Supervision is Key to Future Success

Estimates suggest that up to 67% of mental health providers report experiencing burnout. However, APA research indicates that, "when done well, clinical supervision is key to the thriving and future success of practitioners."

## Clinical supervision benefits organizations and individuals

Clinical supervision can have a profound impact on both individual performance and organizational outcomes. When implemented with strategic precision, clinical supervision fosters an environment of continuous learning, feedback, and professional growth. It serves not only as a platform for skill enhancement but also as a critical support system for healthcare professionals, enabling them to navigate the complexities and emotional challenges of their roles with resilience and confidence.

FIQ's approach not only improves staff engagement and well-being but also boosts retention rates. We are committed to transforming clinical supervision from a mandatory requirement into a strategic advantage that elevates the entire healthcare sector.

## Franklin IQ Makes Health Solutions Simple

FIQ offers several services to simplify development, accreditation, and more. Our team is equipped and ready to meet your needs today:

- **Clinical Supervisor Development Training:** implement a variety of modalities: competency, developmental, treatment-based, ethical decision making, and more
- **Mental Health Practitioner Accreditation:** meet strict mental health accreditation procedures to ensure compliance with stringent national guidelines
- **Continuing Education Units:** work with agency accreditation unit to ensure clinicians' qualifications are compliant and continuously up to date
- **Clinical Program Assessment and Analytics:** derive meaning from program feedback/results to continually improve course efficacy
- **Role-Specific Clinical Training:** assess agency' needs and utilize customized programs to meet your role specific requirements

## For our clients, we know the stakes are high.

Franklin IQ (FIQ) works with mission-focused, ambitious Public Sector leaders who understand the importance of mission success.

For example, when **The Department of Veteran Affairs (VA)** needed to ensure that thousands of clinicians met strict regulatory training guidelines, FIQ developed and implemented a system to assess, train, and connect clinicians across the entire United States.

With continuous, updated insight into the state of their licensure data, VA leaders can be sure that their clinicians are focusing on the most impactful actions.





### What We Do

**Franklin IQ (FIQ)** is a mission-focused and change-fueled management consultancy. Using empathetic expertise, we seek to maximize the potential of both individuals and organizations in the healthcare, defense, and public sectors so they can serve their country better. FIQ is a certified Service-Disabled Veteran Owned Small Business that specializes in providing services to the DoD and civilian government agencies.

#### Talent Solutions

- Instructional design and agile learning
- Talent development
- Executive development
- E-learning design

#### Digital Solutions

- AI, data visualization, and analytics
- Data science
- Simulations
- Survey design

#### Health Solutions

- Clinical supervisor development
- Mental health practitioner accreditation
- Continuing education units
- Analytics
- Clinical training

#### Organizational Solutions

- Employee engagement
- Organizational design
- Competency modeling
- Organizational assessments
- Customer service/ experience

#### Strategic Solutions

- Strategic planning and execution
- Change management
- Communications
- Needs analysis

### Where We've Done It

FIQ has primed over 50 federal contracts and consulted at most cabinet-level agencies, including:

#### Defense & Intelligence

- Intelligence Community
- Defense Logistics Agency
- Navy
- Air Force
- Space Force

#### Federal Healthcare

- Veteran Affairs: Health Administration & Benefits Administration
- Health & Human Services
- Defense Health Agency

#### Other Federal Agencies

- Agriculture
- Education
- Transportation
- General Services Admin.

### Awards

- Inspirational Leadership Gold Award
- TITAN Gold Award: Inspiring Leadership
- Northern Virginia 40 Under 40 recipient
- Wiley Ruby Award
- Department of Labor Hire Vets Platinum Award



### The FIQ Difference

- > 50 federal clients served with zero contract deficiencies
- 100% on-time fill rate for staffing projects + consistent and excellent CPARS scores
- 90% of our personnel hold advance degrees (Masters and/or PhD)
- 38% of our team hold PMP certifications
- 33% of our team served in uniform

### Primary NAICS Codes

- 541420 Industrial Design Services
- 541511 Custom Computer Programming Services
- 541512 Computer Systems Design Services
- 541513 Computer Facilities Management Services
- 541611 Administrative Management and General Management Consulting Services
- 541612 Human Resources Consulting Services
- 541990 All Other Professional, Scientific, and Technical Services
- 611430 Professional and Management Development Training
- 611710 Educational Support Services
- 624190 Individual and Family Services

UEI: LDYHC9BM6MH5

CAGE: 4UWP9

GSA MAS: 47QRAA24D0019

Size: SBA-Certified Service-Disabled Veteran-Owned Small Business

